



Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2005

This is to certify that:

TBI Inform
South Promuzel District, bld. 8
Ryazan
390011
Russian Fed.

TM

Holds Certificate No: **ITMS 580703**

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2005 for the following scope:

Provision of IT technical support services for the network management system of sales subsidiaries by LLC TBIinform branch office located in the city Ryazan.

For and on behalf of BSI:

Gary Fenton, Global Assurance Director

Originally registered: **28/12/2011**

Latest Issue: **28/12/2011**

Expiry Date: **28/12/2014**



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Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 845 080 9000
BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK.
A Member of the BSI Group of Companies.



Certificate No: **ITMS 580703**

Location

TBI Inform
South Promuzel District, bld. 8
Ryazan
390011
Russian Fed.

Registered Activities

Provision of IT technical support services for the network management system of sales subsidiaries by LLC TBIInform branch office located in the city Ryazan.

TBI Inform
Moscow Street, bld. 86
Saratov
410012
Russian Fed.

Provision of IT technical support services for the network management system of sales subsidiaries by LLC TBIInform branch office located in the city Ryazan.

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